

## **Warranty & Service**

Rational Acoustics LLC warrants the Smaart I-O against defects in materials and workmanship for a period of ONE (1) year from date of original retail purchase. This is a non-transferable warranty that extends only to the original purchaser. Rational Acoustics will repair or replace the product at its discretion at no charge if the product proves to be defective when returned to us, freight charges prepaid. Warranty does not cover or apply to (a) misuse, mishandling, and abuse, (b) products that have been altered (c) products not used in accordance with manufacturer's instructions or recommendations, (d) normal wear and tear, (e) damage that has occurred during shipping, (f) acts of God.

THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE. RATIONAL ACOUSTICS LLC DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. RATIONAL ACOUSTICS LLC IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY.

For warranty repair, please contact Rational Acoustics for an RA (return authorization) Number before sending your unit in for evaluation. Product returned without an RA Number may experience delays in evaluation, repair and/or replacement. When sending a unit for repair, please do not include accessories, including carry cases, cables, or adapters. You **MUST** include proof of purchase with your unit when returning it to Rational Acoustics for warranty repair.

### **Rational Acoustics LLC**

Service Evaluation RA #XXXXX  
241 H Church Street  
Putnam, CT 06260 USA  
Telephone: +1 (860) 928-7828

### **Technical Support / Bug Reports**

For technical support and bug reporting on the Smaart I-O please contact:

Rational Acoustics LLC  
E-mail: [support@rationalcoustics.com](mailto:support@rationalcoustics.com)  
Telephone: +1 (860) 928-7828

[www.rationalacoustics.com](http://www.rationalacoustics.com)